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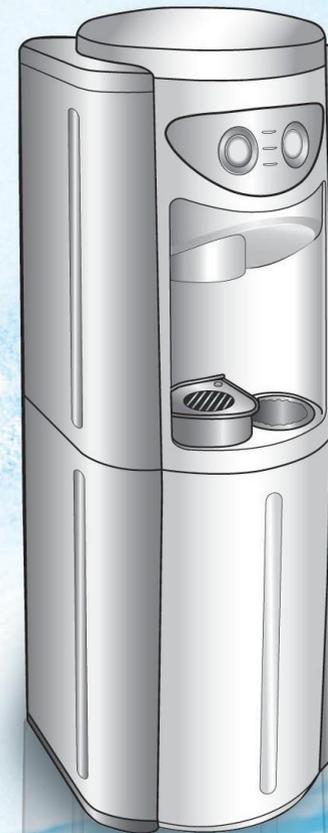
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POU WATERCOOLER

MODEL : W-5C, W-5TC, W-5D, W-5TD



User's Manual

- Please read this user manual before using the machine.
- Keep this manual in a safe place for future reference.

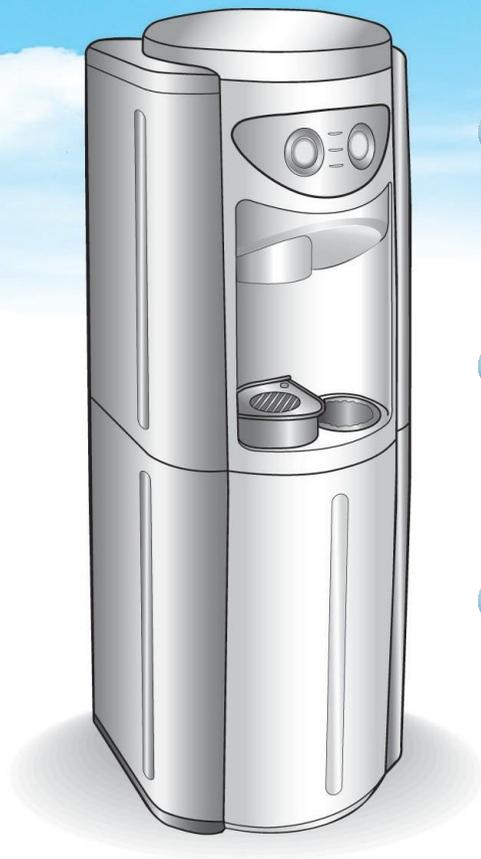
Introduction

Installation

Operation

Maintenance

FEATURES



Drip tray Overflow prevention

Red indicator light indicated when drip tray is full.

Hot Water Safety Switch

Safety Switch avoids unexpected use of hot water and protects against accidental burns.

Automatic water level sensor

Dual floater measures water level and let you know when to refill or reset system.

Energy Saving

Turn Water Heating system On/Off at your convenience based upon your needs.

Easy to use Cup Dispenser

Integrated cup dispenser allows easy access to cups and easy refill

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Introduction

Installation

Operation

Maintenance

WARNING Safety Instructions

WARNING / NOTICE



Follow these instructions to avoid any risks of injury or burn injury, equipment or property damage, electric shocks or fire hazard.



Without following directions, user's injury or property damage can be occurred.

DIRECTION



PROHIBITED



DO NOT DISASSEMBLE



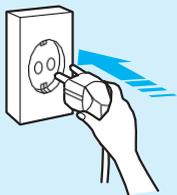
MUST BE ADHERED TO



It is a sign of earth protecting from electrical shock.

POWER CORD and PLUG WARNING

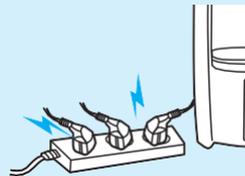
Always plug your product into a dedicated 230V Power Outlet including an earth connector and connected to an electrical leakage breaker rated 30 mA or lower.



Do not plug several appliances in the same power outlet.



PROHIBITED

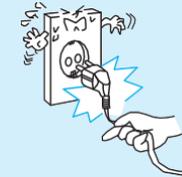


Do not bend or place any heavy objects on the power cord of your product.



PROHIBITED

Do not unplug your product by pulling on its power cord.



PROHIBITED

Do not touch plug with wet hands.



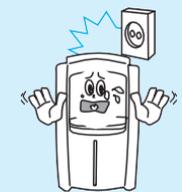
PROHIBITED

After unplugging your product, wait for 5 minutes before plugging it in again.



Always unplug your product and let it cool down for 5 minutes before cleaning it up.

Do not set-up your product underneath a power outlet.



PROHIBITED

Do not plug product into a loose power outlet or socket

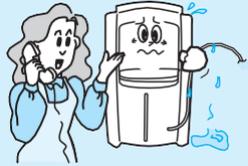


PROHIBITED

NOTICE Safety Instructions

WATER | ⚠️ NOTICE

Always unplug product and contact your service dealer in case of water leakage.



PROHIBITED

Before moving your product, always unplug it from the power outlet and drain water completely from the system.



Do not place any container containing water on top of your product.

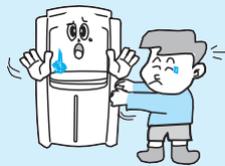


Do not directly spray water onto your product.



PROHIBITED

Do not directly touch the hot water coming out of your product.



PROHIBITED

If your product has not been used for an extended time, unplug it from the power outlet and drain water completely from the tubes.



PROHIBITED

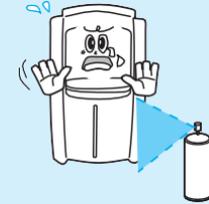
INFLAMMABLES | ⚠️ NOTICE

Do not place inflammables such as spray, gasoline or gas near your product.



PROHIBITED

Do not spray insecticide or inflammables close to or toward your product.



PROHIBITED

SERVICE & REPAIR | ⚠️ NOTICE

Do not attempt to repair, disassemble or modify your product. Please contact your Service Dealer when service is needed.



In case of irregular noise, smell or smoke, immediately unplug your product and contact your Service Dealer.



NOTICE Safety Instructions

PRODUCT AND PARTS VIEWS

OTHER RECOMMENDATIONS! NOTICE

Empty drip tray frequently to avoid potential bad odors.



Do not use product if water supply is not connected, open and ready.



Do not set-up your product on an uneven surface or in a narrow space to avoid dysfunctions.

Do not place heavy objects on top of the units to avoid potential housing damages.

Do not connect your product water supply / inlet to a hot water source to avoid risk of damaging filters.

Never incline your product by more than 45 degrees or wait for 1 hour after doing so, before plugging it in.

Do not install your product in areas with high variations of temperature

Ensure that all tubing is straight, free from any obstacle and free from bending or pinching.

Do not knock or rock your products.

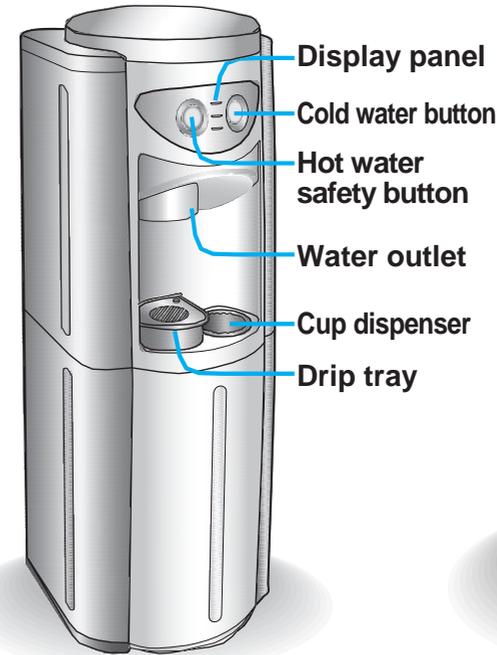


PROHIBITED

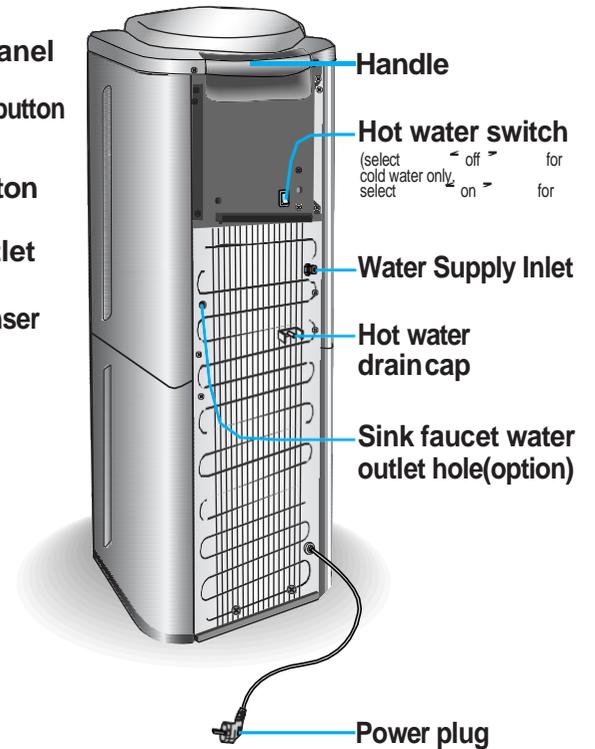


Models : W-5C, W-5D

Front side



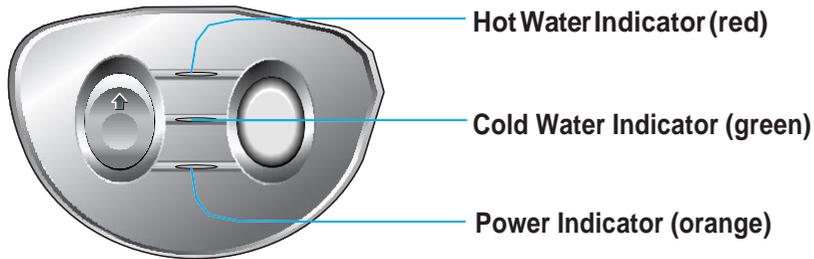
Rear side



PRODUCT AND PARTS VIEWS

PRODUCT INSTALLATION SPACE SELECTION

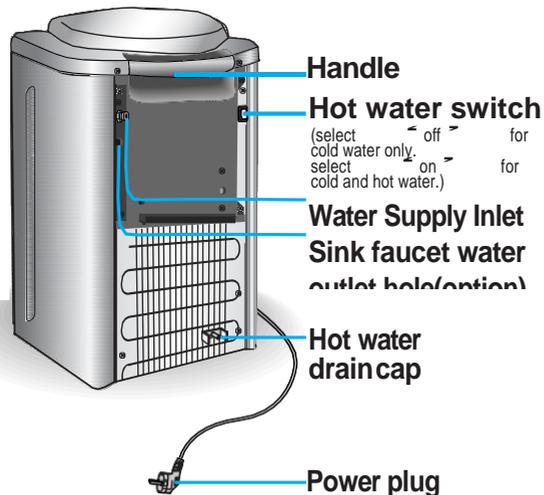
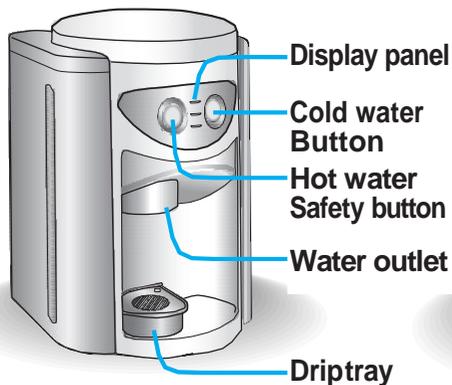
Display panel



Models : W-5TC, W-5TD

Front side

Rear side



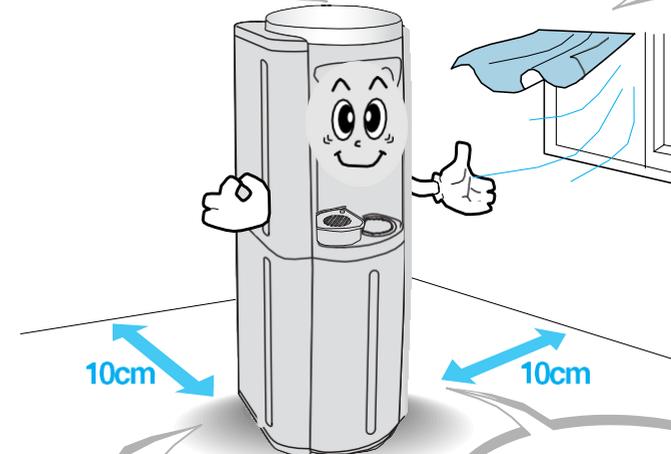
For better performances and a longer life of your product, select an adequate space to install it.

Do not install product under direct exposure to sunlight.

Select a space with low humidity and good ventilation.

Product must be installed on hard and flat floor.

To avoid unexpected vibrations and noise



Do not install outside.

To ensure better temperature control and avoid risks of electric shocks

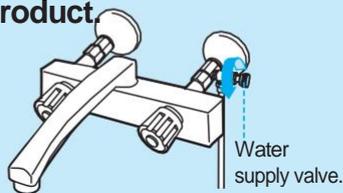
Product must be installed about 10cm away from the wall

PRODUCT INSTALLATION : SET-UP

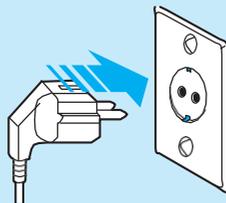
1. After installing your product in the right space, connect Water Supply.
2. Make sure that Hot Switch is Off
3. Plug product in.

PRODUCT SET-UP

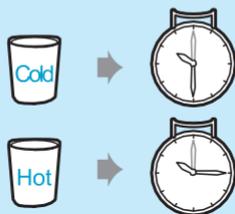
1 After installing your product in the right space, connect tube from Water Supply to Water Supply inlet on your product.



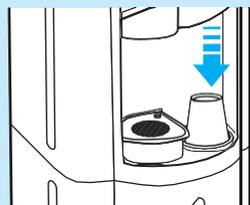
2 Plug product in.



3 Wait for about 15 minutes for hot water and about 30 minutes for cold water.



4 Models : W-5C, W-5D
Load paper cups into cups dispenser (W-5C and W-5D only)



PRODUCT OPERATIONS

1 Models : W-5C, W-5D
Grab one cup at a time, as shown on the picture below.



2 Place cup on drip tray underneath water outlet.



3 Push “Cold” or “Hot Water Safety Switch” to dispense water. Both Hot and Cold water will be released from the same outlet. Hot Water Safety Switch requires to be pushed up and forward to release Hot Water.



Hot water
While pushing hot safety water button, push it up.



Cold water
Push cold water button.

Energy Saving Mode

Turn Water Heating system On/Off at your convenience based upon your needs.

Turn Hot Water Switch Off at the back of the unit for Cold Water only.

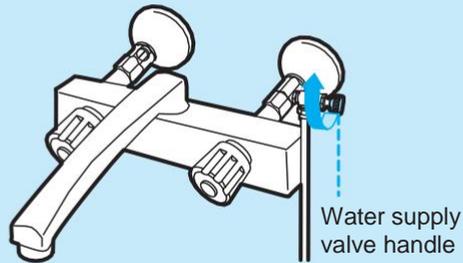


Turn Hot Water Switch On at the back of the unit for a choice between Hot and Cold water.

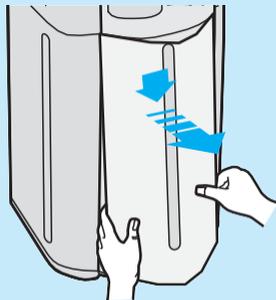


MAINTENANCE FILTERS REPLACEMENT

1 Turn and close the water supply valve.



2 Pull front cover out to take it off.

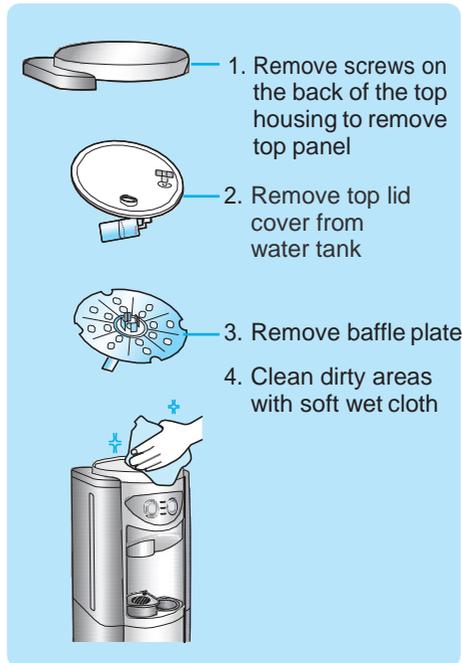


3 Install the new filter and connect it. Put front cover back by pushing it back into position.

MAINTENANCE

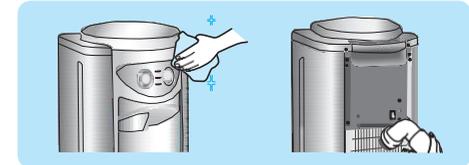
CLEANING (CLEAN FREQUENTLY FOR A BETTER EFFICIENCY AND A LONGER LIFE OF YOUR PRODUCT).

Inside Product Cleaning (every 12-13 weeks) Drip tray cleaning



1. When Red Overflow Indicator is visible, Drip Tray must be emptied and cleaned-up
2. Lift drip tray off the product and dispose water.
3. Clean drip tray with a neutral detergent.
4. Clean the drip tray location, on your product, with a neutral detergent.
5. Place drip tray back into its original location on the product

Product Housing Cleaning

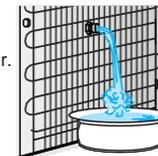


- Plastic areas : Clean with a piece of soft cloth and a neutral detergent. Do not use water.
- Metal pipes / Back of the unit : Use vacuum cleaner to get rid of dust accumulation.

DRAINING METHOD

Hot water draining

- Deactivate water heating system by turning Hot Water Switch to Off.
- It is recommended to let heating system cool down for about 30 minutes and to wear protective gear to avoid risks of burn injury.
- After heating system has cooled down, make sure water supply valve is closed.
- Place a container below hot water drain cap at the back of the unit
- Remove hot water drain cap and drain water.
- Once water stop flowing, place hot water drain cap back, open water supply valve and turn water heating system back On.



Cold water drain

- Make sure water supply valve is closed.
- Place a container underneath regular water outlet.
- Press cold water button to drain water



TROUBLE SHOOTING

FAQ & Troubleshooting

For any questions or concerns, please contact your Service Dealer.

TUBING DIAGRAM

ISSUE

POTENTIAL SOLUTION

Water cannot be dispensed



- Make sure product is correctly plugged-in
- Make sure Water Supply valve is open
- Make sure Water Supply is straight

No hot water available



- make sure Hot Water switch is On
- make sure you do not dispense hot water continuously and wait for 5-6 minutes before retrying

Strange taste or smell



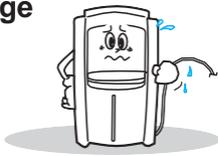
- Make sure you use a Carbon Filter and replace it regularly.
 - Make sure you drain water once a month if you do not use your Water Cooler regularly
- Contact your service dealer

Strange noise occurs

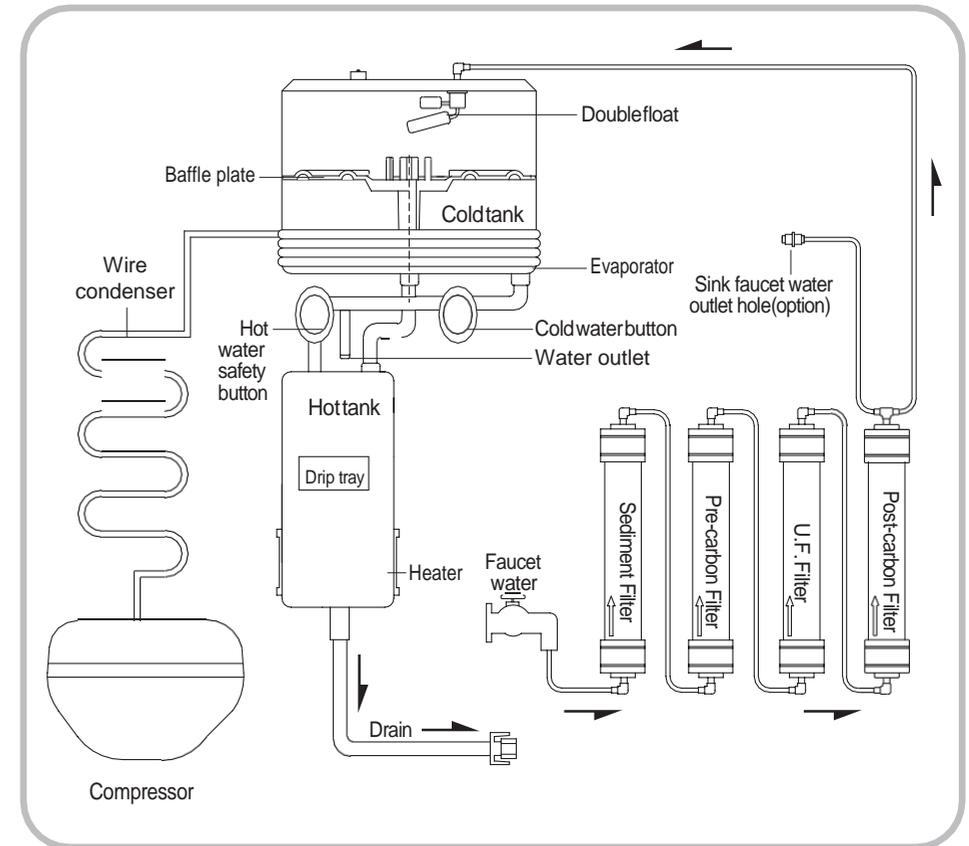


- Make sure floor is flat and even
- Make sure than no foreign object has been left on or inside the product

Water Leakage



- Close Water Supply and call your service dealer



※The filters shown on the diagram are optional. They clean and dramatically improve the quality of the water dispensed by your Water Cooler from the regular tap water you are getting without filters. To order and install your optional filters, please call your service dealer.

